

Frequently Asked Questions (FAQs)
Orchid Country Club Shuttle Bus Updates – 1st April 2024



- 1. What are the changes to the OCC shuttle bus and when does it start?**
With effect from 1st April 2024, OCC has revised the timing of the shuttle bus and changed the pick-up point at Yishun MRT. Please refer to <https://www.orchidclub.com/contact-us> for the revised bus schedule and new pick-up point
- 2. Where is the new OCC shuttle bus pick-up point at Yishun MRT?**
The new OCC shuttle bus pick-up point is located at the pick-up point along Yishun Avenue 5. From Yishun MRT station, you can access it via Exit B.
- 3. Why has the pick-up point been changed?**
As directed by the Land Transport Authority (LTA), shuttle buses that operate at regular timings from Yishun MRT such as OCC's are no longer allowed to pick up passengers from Taxi Stand at Exit C. This is because the current pick-up point is close the bus stop and there is need to divert such shuttle buses to a different pick-up point.
- 4. Why is there a change in the Shuttle Bus schedule?**
Due to the change in pick-up point as directed by LTA; the shuttle bus will now have to take a longer route to reach OCC. Therefore, OCC had to change the schedule to accommodate this.
- 5. What are the alternative public transport options to OCC from Yishun MRT?**
You may take Bus No 117 from opposite Yishun MRT Station and alight at Blk 512A Bus Stop. You can then walk into OCC from there.
- 6. What is the current bus size capacity?**
Similar to the previous buses, the buses can sit up to 23 passengers.
- 7. I've waited for very long and no bus has come.**
Please ensure that you are at the correct pick-up point along Yishun Avenue 5. You can refer to the OCC shuttle bus schedule here: <https://www.orchidclub.com/contact-us>
- 8. Would there be an OCC logo on the buses to identify?**
Yes, there will be an OCC logo at the front and the side door of the bus.
- 9. Where can I find the OCC shuttle bus schedule?**
You can refer to the OCC shuttle bus schedule at <https://www.orchidclub.com/contact-us>



10. Can we write in if we have feedback on the service, staff or any related matters?

Please email feedback@orchidclub.com and we will attend to it within 3 to 5 working days.