

### Golf

OCC CHRISTMAS GOLF 16 DECEMBER 2017 (SAT)

### **Driving Range**

RANGE CARNIVAL 4 & 5 NOVEMBER 2017 (SAT & SUN)

### **Entertainment**

COUNTDOWN TO 2018 31 DECEMBER 2017 (SUN)

# Our Service Frontiers



**Akmal Syafiq Bin Jumat** 

Friendly and energetic, Akmal goes out of his way to help others reach their fitness goals



**Peggy Chue** 

Supervisor (Driving Range)

With her professional and can-do attitude, Peggy manages the Driving Range operations and tends to enquiries.



Ibrahim Bin Abdul Rahman

Golf Marshal

A jovial and familiar face in the Club, Ibrahim enthusiastically welcomes golfers and enforces golf rules to make golfing enjoyable for all.



Lur Xin Hui

S&R Administrator

Having a polite and gentle demeanour, Xin Hui handles With her pleasant disposition, Juraidah ensures that the Sports Counter operations and conducts checks to ensure proper usage of the facilities



Juraida Sansaimon

Hotel Receptionist

the hotel guests are well taken care of and have a comfortable stay at OCC



Mitra Rosaryo

Membership Executive

With her warm and inviting smile, Mitra interacts with members on a daily basis and conducts orientation tours in the Club for newly joined members.

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### **Club General Committee**

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Mr Tan Ah Ee Captain

Lady Captain Mrs Susan Gan

Treasurer

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Mr Vincent Fong

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Mr Richard Foo Secretary

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### **GOLF** ◀

#### GOLF REGISTRATION COUNTER

7:00am to 7:00pm daily (Extended hours till 9:00pm when there is night golf)

#### **TEE OFF 18-HOLE**

7:07am to 8:59am (Mornings) 12:01pm to 1:53pm (Afternoons) 4:27pm to 5:58pm (Thursdays, unless otherwise stated)

#### TEE OFF 9-HOLE

7:07am to 8:59am (Weekday mornings) 4:27pm to 5:16pm (Daily)

#### **CHANGING ROOM**

7:00am to 9:00pm (Mon to Wed) 7:00am to 11:00pm (Thu) 7:00am to 9:00pm (Fri) 6:00am to 9:00pm (Sat, Sun & PH) \* Female Changing Room available from 11.00am on 1st and 3rd Monday of the month.

#### DRIVING RANGE

7:00am to 11:00pm (Tue to Sun) 12:00pm to 11:00pm (Mon)

### DK DELIGHTS

(ARANDA HALFWAY HOUSE) 8:00am to 5:30pm (Daily)

### FATELICIOUS SNACK HOUSE (DENDRO HALFWAY HOUSE)

8:00am to 5:30pm (Daily)

#### PAN-WEST Tel: 6752 3110

7:00am to 9:00pm (Daily)

### PHIL BREW GOLF ACADEMY

Tel: 6910 7057 10:00am to 8:00pm (Mon to Fri) 8:00am to 7:00pm (Sat & Sun)

#### PING

Tel: 6481 5669 Closed on Mondays 2:00pm to 9:00pm (Tue to Fri) 9:00am to 5:00pm (Weekends & PH)



### HIMAWARI JAPANESE RESTAURANT

Tel: 6834 3313 Lunch: 11:45am to 2:45pm Dinner: 5:45pm to 10:00pm

### MY LITTLE CAFÉ

1:00pm to 11:00pm (Daily)

#### PAR LOUNGE Tel: 6750 2204

F&B ◀

2:00pm to 12:00 midnight (Sun to Fri) 2:00pm to 1:00am (Sat)

### PEACH GARDEN@OCC

Tel: 6759 3833

Lunch: 11:30am to 2:30pm (Mon to Fri) Dinner: 5:30pm to 10:00pm (Mon to Fri) Lunch: 10:00am to 2:30pm (Sat, Sun & PH) Dinner: 5:30pm to 10:00pm (Sat, Sun & PH)

#### PEACH GARDEN@THE GREEN

Tel: 6754 3313 Closed on Mondays 4:30pm to 10:30pm (Tue to Fri) 11:00am to 10:30pm (Sat, Sun & PH)

### **ROYALE CAFÉ**

Closed on Mondays 10:00am to 7:00pm (Tue to Fri) 9:00am to 8:00pm (Sat & Sun)

#### **ROYAL PALM @ OCC**

Tel: 6555 2165 Lunch: 12:00pm to 2:00pm (Daily) High Tea: 2:30pm to 4:30pm (Daily) Dinner: 6:30pm to 10:00pm (Daily)

### **SUBWAY**

Tel: 6482 7942 9:00am to 9:00pm (Daily)

### VANDA TERRACE

(operated by NTUC Foodfare) Tel: 6750 2200 7:30am to 10:00pm (Daily) \*Last order at 9:30pm

### **SUPERMARKET** ◀

### NTUC FAIRPRICE

9:00am to 10:00pm (Daily)



#### ARANDA LOUNGE

Tel: 6750 2121 12:00pm to Midnight (Sun to Thu) 12:00pm to 1:00am (Fri & Sat & Eve of PH)

### **ASIA GYMNASTICS & DANCE ACADEMY**

Tel: 8777 3313 9:30am to 9:00pm (Daily)

#### AUDIOLINE

Tel: 6756 5585 10:00am to 8:00pm (Daily)

#### CHILDREN'S OUTDOOR PLAYGROUND

7:00am to 7:00pm (Daily)

#### **FUNPOOL & BUNKER POOL** 7:00am to 9:00pm (Daily)

#### **GYMNASIUM**

7:00am to 10:30pm (Daily)

#### HEALING TOUCH - MASSAGE AND SPA

Tel: 6759 0752 11:00am to 10:30pm Last appointment from 9:00pm

#### LITTLE SKOOL-HOUSE

Tel: 6759 0393 7:00am to 7:00pm (Mon to Fri) 7:00am to 2:00pm (Sat)

#### MAHJONG ROOMS

12:00pm to 11:00pm (Sun to Thu) 12:00pm to 12:00 midnight (Fri, Sat & Eve of PH)

#### MUSIC FOR YOUNG CHILDREN SINGAPORE

Tel: 6100 0306 4:00pm to 9:00pm (Thu & Fri) 9:00am to 5:00pm (Sat) 9:00am to 12:00pm (Sun)

#### OLYMPIC POOL

7:00am to 9:00pm (Daily)

#### ORCHID BOWL

Tel: 6759 4448 10:00am to 1:00am (Mon to Thu, Sun & PH) 10:00am to 3:00am (Fri. Sat & Eve of PH)

#### ORCHID LODGE

### ORCHIS PAVILION - PHOTO STUDIO

Tel: 6222 3602 9:00am to 8:00pm (Daily)

### PLAY LAH @ OCC

Tel: 9299 8537

#### **POP INSTITUTE** Tel: 6346 5155

9:00am to 6:00pm

### READING/TV CORNER

9:00am to 11:00pm (Sun to Thu & PH) 9:00am to 1:00am (Fri, Sat & Eve of PH)

#### TENNIS COURT

7:00am to 10:00pm (Daily)

### **FUTSAL COURTS**

Tel: 9185 2555 8:00am to 11:00pm (Daily)



### DEAR MEMBERS.

### Season's Greetings to All!

2017 has been a fruitful year with all OCC Members and Guests actively participating in signature events like the Hong Bao Golf Special, MayFest Golf Challenge, Secretary-General's Cup, Club President's Cup, Club Captain & Lady Captain's Cup and Oktoberfest Golf Challenge to build comradeship and new friendship over the game of Golf.

We also witnessed a good turnout of members who joined us for the 5D4N golf vacation to Surabaya; and 80 golfers competing in the inaugural OCC-PING G400 Long Drive Challenge held across 6 days at the Driving Range. I would like to take this opportunity to thank all members for your immaculate support, making these events a great success.

With the year coming to a close, this is the opportune time to take stock of the golf course and facility improvement works rolled out this year, key revisions made to golfing regulations and policies to regulate play, as well as new initiatives and Club events in the pipeline.

### **Golf Course and Facility Improvement Works**

This year, we continue to invest in Golf course improvement and landscaping works to enhance the playability and aesthetics of the golf courses for your golfing enjoyment. Periodic Hollow Tinning and Coring were scheduled to eradicate weeds and improve soil aeration for better absorption of nutrients to achieve a healthier turf. Bunkers were upgraded to provide a better drainage system and minimise erosion, enabling the Club to curb water-logging issues during heavy downpours. In addition, Yellow Flame and Pulai trees were planted on the fairways of Dendro 1 and 7 respectively to improve the course features.

I sincerely thank everyone for your kind understanding and patience while these cultural practices and improvement works were carried out and we are delighted to receive encouraging feedback on the improved course condition from happy golfers who enjoyed their game. To help to upkeep the course, I hope all members can play your part by exercising simple golf etiquettes such as fixing ball marks, repairing divots and raking the bunkers after use.

Meanwhile, to ensure smooth operation of our buggies, 140 fleets had undergone battery replacement in stages since mid-September and this project was completed in October 2017.

At the Driving Range, range balls were renewed in February and July for golfers to practise their swings. Spot Re-Turfing was also implemented in March to rejuvenate the Range Turf with embedded balls removed from the ground and new turfs laid onto the soil so that range balls can land on a lusher and smoother surface.

#### Review of Golf Regulations and Policies to Regulate Play

Ever since the reintroduction of late cancellation and no show policy in 2015, late cancelled flights for social play have greatly reduced from 12 'no show' cases in 2015 to one case in 2017, as of today. This allows more golfers to benefit from the vacant slots, especially on weekends and public holidays; and enables OCC to manage the current golfing demand due to lesser supply of golf courses in Singapore.

While we experience full time sheet on popular sessions, it is important for all golfers to adhere to the pace of play guideline as stated on the buggies. Otherwise, any slow play will affect the later flights and this domino effect will escalate at the crossover junction. If all golfers observe the basic guidelines, playing golf in OCC will definitely be enjoyable.

Earlier this year, the Club also reviewed the 2-ball policy. Golfers who are unable to form 2, 3 or 4-ball flights can now be paired by the Club or tee-off in a 2-ball flight if slots are available. General play was also introduced for Mondays and Tuesdays' walking golfers to better manage the current golfing demand.

### New Initiatives In 2018

We are pleased to share that the Club will be refurbishing the Golf Reception Counter and upgrade the facility next year. Members can look forward to a new experience at the counter as they register their golf game. The new Reception Counter will be an air-conditioned enclosure which encompasses a waiting area with furniture and plants to welcome members and golfers upon arrival. In addition, the Driving Range Reception Counter will also be given a facelift to brighten up the premise and provide for a more professional setting in terms of functionality and design outlook to serve the golfers' needs.

Besides the facility upgrading, our Golf Receptionists and Marshals shall also be given a brand new attire for a refreshed look. With these initiatives, we hope to provide members and golfers an enhanced Orchid Experience before the start of your game.

### Club Events

Coming up next, there will be a 2-day Range Carnival on 4 & 5 November (Sat & Sun) where members can enjoy special offers at the Golf Equipment & Apparel Bazaar; and partake in Lucky Draws and Novelty Challenges. The fun filled Christmas Golf Game will be held on 16 December (Sat).

With a series of festive events lined up for you this holiday season, we look forward to having you and your family, and friends at OCC.

Merry Christmas and a Happy New Year!

Warmest Regards, TAN AH EE Captain



### Hellos and Goodbyes

### Thank you for your support!

To our former members, we wish you all the best in your future endeavours and hope to serve you again!

Meanwhile, we are pleased to extend a warm welcome to our new members!

Hellos	Goodbyes			
Individual Golfing (Gold)				
MR TAN CHOON BENG	MR LEE SENG CHOON			
MR SIM KHENG HENG	MR FOO SICK KEE			
MR WONG PIAH KWANG	MR TAN HANG SIANG			
MR ONG BENG QUEE	MR CHAN CHUNG FATT			
MR NG HUAT SENG	MR TAN CHIEW BOO			
MR TANG YAT SANG	MR KHOO YEAN BENG KELVIN			
MR LI XIAO	MR TAN YONG KWEE			
MR NG SWEE YAK	MDM TEE HWEE LAN			
MR LIM KIN YON	MS LIM SHWU YEI			
MR PETER TEO SEOW KHENG	MR SIN IN UN			
MR SOH BUN KUANG	MR SOH YIP THIAN			
Individual C	iolfing (Silver)			
MR ANIRBAN KUMAR GHOSH	MR NG WAI LIM			
MR LEONG YUE WING	MR SEE TOH WENG FAI			
MR CHAN WENG CHEOK	MR TANG YAT SANG			
Individual Social				
MR TAN DE QIANG AMOS	MR TAN SWEE HENG SIMON			
MDM ONG LEE LEE	MR SIEW HONG YAO			
MDM THILAGA D/O	MR NG CHONG WEE			
EDHURAJAN				

### Singapore Health Awards 2017



We are pleased to share that the Club was awarded the Certificate of Recognition at the Singapore Health Award 2017 for our effort in promoting workplace health. We catered a series of programmes for our staff such as the Mental Wellness Carnival, BodyHealth Weight Management Programme and our annual Staff Bowling Tournament. With the Club receiving this recognition from the Health Promotion Board, we can ensure that the Club has achieved the level of proficiency in employees' well-being, and will continue to promote a happy and healthy working environment for our staff.

### New Reciprocal Arrangement

### Palm Springs Golf & Country Club - Batam



Palm Springs Golf & Country Club is situated in Batam with a spectacular view of the Nongsa beach against Singapore's skyscrapers. The 27-hole challenging golf course was designed by world-renowned designer Larry Nelson and IMG (International Management Group) where integrating slopes and a breath-taking view form the pinnacle of this golf course. Check out this 230-hectare location, perfect for both beginners and professionals to swing into action.

### **DEAR MEMBERS & FRIENDS,**

Warm Greetings from Sunny Orchid!

It is heart-warming to know that the results for the 2017 Members' Satisfaction Survey have been encouraging and positive with 67% of our members satisfied with their overall experience in OCC compared to last two (2) surveys conducted in 2014 and 2013 with an overall satisfaction rating of 62.9% and 64.3% respectively. This encouraging result will certainly motivate our colleagues to work with better clarity to make progressive service and process improvements to ensure your continuing enjoyment.

Based on the survey findings, some of our immediate focus will include organising the preferred types of programmes, events and promotions for golfing, social and sports to increase members' participation rate and efficiency in event organisation. Resources will also be prudently allocated to upgrade and maintain facilities of high utilisation such as the Golf Courses, Driving Range and Gymnasium to ensure they remain consistently in good condition. As the quality of our products and services is supported by good system integration and strong partnerships with our service providers, the Club will continue to engage our tenants and vendors through regular reviews and feedback to improve our product offerings and service deliverables.

So far, the Club has embarked on key initiatives to improve our facilities and tenancy mix to serve you better. For instance, 100% or 281 Over Ground (OG) Boxes serving the Aranda and Vanda golf courses' high-mast lightings were upgraded in October 2017 to ensure safety and functionality above aesthetics. New Fan Coil Units, Chilled Water Pipes Insulation and Direct Expansion Air Conditioners were also installed across the Clubhouses as part of cyclical replacement and renewal and the final phase is scheduled for completion by December 2017.

Another upgrading initiative include the restroom renovation works at the Driving Range, Hotel lobby, Aranda Lounge, Bunker Pool restrooms/shower facilities as well as those at the Grand Ballroom & Jade Foyer which were completed in October 2017. Renovation works will resume in 2018, focusing on the restrooms located at the Golf Clubhouse (Level 1 & 2) and the Fun Pool's Changing Rooms at the Recreation Clubhouse. More enhancement projects for next year will be announced in due course.

This year, we brought in new tenants such as PING@OCC for custom-fitting of golf equipment, Fatelicious Snack House operating the Halfway House at Dendro Course including the mobile F&B wagon "OCC Express" serving refreshments to golfers on-the-go at the golf courses, and the Royal Palm @OCC, a 100% Muslim owned establishment serving Halal cuisine to provide more retail and dining options for our members. And for the latest addition to the Club's tenancy mix, I am excited to welcome a new service provider, "Play Lah @OCC", an indoor adventure playground, where kids from ages 3 to 12 can have fun in engaging play spaces like ball pits, bouncy castles, colourful slides, dinosaur tunnels and jungle gym. It will occupy the unit formerly leased to The Learning Boutique. Currently, the unit is undergoing renovation and is scheduled for opening in December 2017.

To create a refreshing banquet experience for members and guests who wish to host their corporate functions, seminars, retreats or social events such as weddings, baby showers, birthdays, graduations and anniversaries' celebrations at OCC, you may be pleased to know that the Club is deliberating in its final stages to construct an air-conditioned Alfresco Marquee at the open field immediately facing the Tee Garden next year. The Marquee shall come with full lightings and themed decors to offer an exciting alternate venue for your event consideration. We will share more details as the plan unfolds.

Meanwhile, with effect from 1 November 2017, the Jackpot daily operating hours have been revised to 10am to 11pm (Mon to Sun, include PH) and only members aged 21 years & above are allowed entry; and members can no longer sign-in their guests into the Jackpot Room. This is part of our effort in compliance with the Ministry of Home Affairs and the Singapore Police Force/ Police Licensing & Regulatory Department's new guidelines, and we thank you for the kind understanding and co-operation.

As the festive holidays approach, the Club will be organising exciting year-end activities and promotions in the next two months to celebrate the festivities with you, your families and friends. Join us at the Driving Range Carnival on 4 & 5 November'17 (Sat & Sun) for exciting novelty challenges and lucky draws, to be followed by the annual Christmas Light-up at the Golf Clubhouse on 11 November'17 (Sat).

Sign up for the Christmas Golf Game and Christmas Bowl happening on 16 December'17 (Sat) to herald in the Yuletide season. And also, stand a chance to win attractive prizes when you top up your range card at the Driving Range from 1 November to 31 December'17. Other appealing activities that may interest you include the Christmas Scratch-It-To-Win-It on 22 December'17 (Fri) and the "Hollywood Night" Year-end Countdown Party on 31 December'17 (Sun) where we usher in the New Year with great food and merry making accompanied with live entertainment!

In closing, I would like to take this opportunity to express my deepest appreciation to all members and friends for your loyal patronage and stoic support throughout 2017. As we share the joy and love this season, may I wish you and your loved ones a Merry Christmas and a Blessed 2018 with many Good Tidings!

"Spread love everywhere you go. Let no one ever come to you without leaving happier." - Mother Teresa

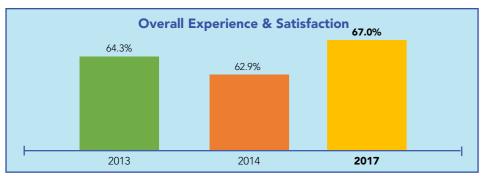
See you at the Club soon.

Warmest Regards, RICHARD FOO General Manager



2017 Members' Satisfaction Survey Findings

Members' Survey was conducted on 1 July 2017 to gather feedback and obtain members' satisfaction levels to measure the overall experience of their visits. The Club would like to thank all members for taking time to provide your constructive and valuable feedback and suggestions! A total of 716 surveys were received and below is a summary and illustrations of the survey findings.

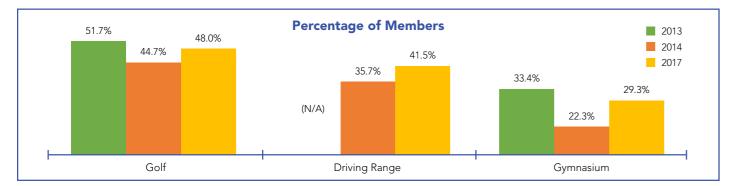


In general, 67% of the members are overall satisfied with their experience in the Club in 2017, which is a significant increase in rating compared to the 62.9% in 2014 and 64.3% in 2013.

THANK YOU

### **Top 3 Most Frequently Visited Facilities**

Golf and Driving Range remained the top 2 most frequently visited facilities across the clubhouses, while the Gymnasium has replaced Olympic Pool and came in third. This affirms the fact that the Club's continuous upgrading and maintenance works for the Golf Courses, Driving Range and Gymnasium is essential to serve members' utilisation; and to ensure they are maintained in consistently good condition.



### **MEMBERS' SATISFACTION FOR RESPECTIVE FACILITIES**

(Red Asterisk '\*' denotes that the specific graph has new questions or contains new attributes. Thus, past years' results are not available for comparison)

### **GOLF FACILITIES\***

On a rating scale of 1 being "Strongly Disagree" and 6 being "Strongly Agree", the cleanliness and maintenance of the Golf Changing Rooms received the highest rating of 4.89 out of 6, while the buggy condition and the service at the Halfway Houses received the lowest ratings of 4.56 and 4.18 respectively.

To improve the buggy condition, the buggy batteries for 140 fleets had undergone stages of replacement to ensure they operate smoothly and this project was completed in October 2017. Besides bringing in Fatelicious to operate Dendro Halfway House in March 2017, a mobile "F&B" buggy (OCC Express) was introduced in July this year to serve snacks and refreshments on the golf courses as a value-add service extended by the same operator to improve its Halfway House's service.



### **GOLF COURSES\***

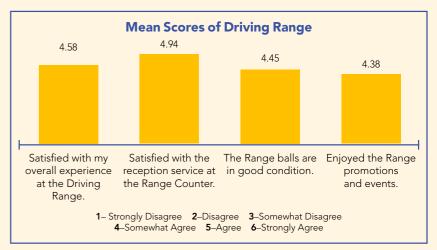
The condition of golf courses received similar satisfaction ratings across all three 9-hole courses (Aranda, Dendro & Vanda). The Tee Boxes scored the highest satisfaction ratings of 4.57, while the Night Lightings scored the lowest satisfaction ratings of below 4.0. However, the low ratings for Night Lightings are attributed by the fewer responses received from members, since Night Golfing is available once a week on Thursdays and may not be actively experienced by members as compared to other time slots.



### **DRIVING RANGE\***

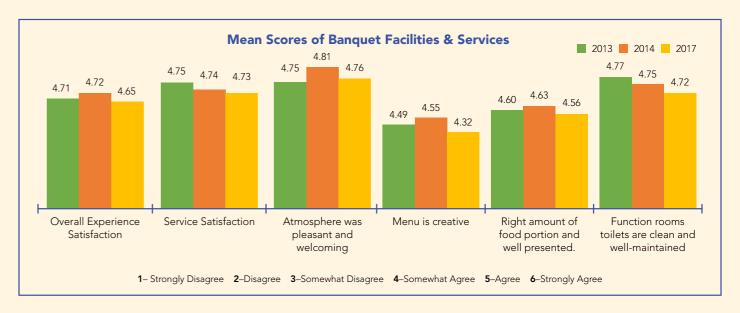
Member/Customer Services at the Driving Range reception received the highest rating at 4.94 which largely contributed to the overall experience rating of 4.58 at the Range.

To drive the rating for promotions and events, the Club organised the inaugural OCC-PING G400 Long Drive Challenge in August and September which saw good participation & attendance rate. In the forthcoming months, members can look out for more events catered to their needs, such as the Range Carnival taking place on 4 & 5 November 2017 (Sat & Sun).



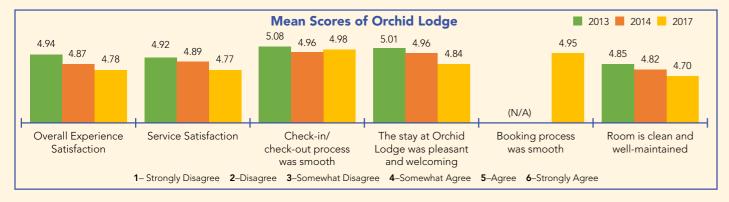
### **BANQUET FACILITIES & SERVICES**

Reportedly, about 1 in 5 members attended the Club's banquet facilities in the past 1 year. We noted that menu creativity has the lowest rating of 4.32. To boost the overall experience of our banquet attendees, our banquet team will be working closely with our catering partners to review the menu varieties, food presentation, portioning quality and value-for-money.



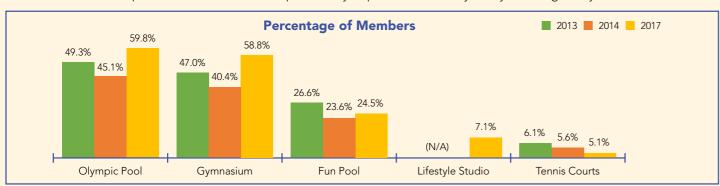
### **ORCHID LODGE (HOTEL ACCOMMODATION)**

Close to 14% of the members reportedly booked a room at Orchid Lodge in the past 1 year. Among the various attributes, we are pleased to learn that smooth service deliveries such as check-in/check-out and booking processes received the highest ratings at 4.98 and 4.95 respectively. To further enhance the Orchid experience, the Club will conduct periodic maintenance exercises to ensure the hotel rooms are consistently in good conditions.



### **SPORTS FACILITIES**

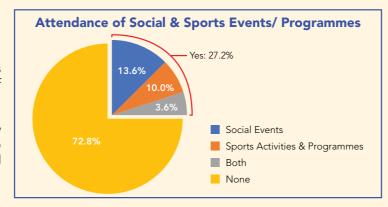
The Olympic Pool and Gymnasium are the top 2 most used sports facilities at the Recreation Clubhouse. It was noted that the Tennis Courts were under-utilised which rationalised the Club's initiative to convert part of them into Futsal Courts in July 2017 to balance the use of space and introduce a new sport facility to promote a healthy lifestyle among family and friends.



### **SOCIAL & SPORTS EVENTS/ PROGRAMMES**

27.2% or close to 3 in 10 members attended the Club's events or programmes in the past 1 year; and at least half of them attended the social events.

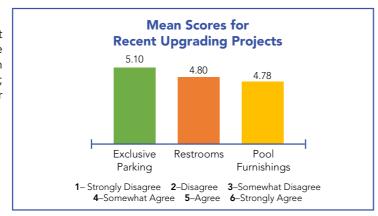
To grow members' participation rate, the Club will review the feedback and suggestions received from the survey to organise more activities that will better meet the needs and preferences of our members.



#### **RECENT UPGRADING PROJECTS**

Majority of the members are satisfied with the recent upgrading initiatives, especially the implementation of the Vehicle IU Identification & Detection Car Parking System at the members' carpark which scored a rating of 5.10; and 81% of the members expressed high satisfaction for this project.

- Implementation of the Vehicle IU Identification & Detection Car Parking System for members' exclusive parking
- Newly upgraded restroom facilities at the Driving Range and Orchid Lodge (Hotel Lobby)
- Installation of poolside furniture, sun loungers and Gazebos at the Olympic Pool and Fun Pool



The Management team has assessed and evaluated the survey results, and will be addressing any service shortfall, facility improvements and system delivery gaps to improve our service standard and enhance members' experience at the Club. The next survey will take place in 2019 and we look forward to your active participation and contribution to make OCC a Premier Club we can be proud of!

### **Restroom Renovation Progress**

This year, major restroom renovation works were carried out at the Driving Range, Hotel Lobby, Aranda Lounge, Bunker Pool as well as those at the Grand Ballroom & Jade Foyer which were completed in October 2017. Below are some photos of the two recently renovated restrooms taken before and after the completion.

### **Bunker Pool**







### **Grand Ballroom & Jade Foyer**







The above upgrading initiative is part of our facility renewal programme to serve you better. We would like to take this time to thank you for your patience during our upgrading period.

### Introducing our New Tenant



Play Lah @ OCC is a dinosaur concept indoor playground that will be located at Social Clubhouse (level 2) and open in December this year. As a parent of three young children who love indoor playgrounds, the founder hopes to bring more joy, love and happiness to all children, giving them a memorable childhood.

Play Lah @ OCC looks into many fine details to ensure an enjoyable experience is delivered and also allows bookings of the premise for birthday celebrations or parties at affordable rates.





### FIRE EVACUATION DRILL @ OCC

On 4 October 2017 (Wed), 10am, the Club held a Fire Evacuation Drill that saw a turnout of 189 participants including staff, members and tenants. This exercise is an annual regulatory requirement by Singapore Civil Defence Force to ensure high fire safety standards at workplaces. This year, the evacuation timing was recorded as 8 minutes, an improvement from last year. A short 45-minute "Fire Safety and Prevention Awareness" talk by the Fire Prevention Centre ensued at the Theatrette where 38 avid participants were educated on fire prevention and safety equipment.

We would like to thank everyone for their participation and for making this exercise a success.



Fire-fighting demonstration by the fire wardens



Educating the young generation on the fire-fighting equipment



The Workplace Safety & Health Committee

### UNDERSTANDING THE LOCAL RULE - EMBEDDED BALL Contributed by Dennis Ee, Head of Golf

Due to the tropical rain we experience, the soggy ground makes it fairly easy for the balls to be embedded on their own pitch mark.

OCC has a Local Rule which allows for free relief of balls embedded on their own pitch mark "through the green". It is worded on the Scorecard as "Rule No. 6. EMBEDDED BALL (Rule 25-2): A ball embedded in its own pitch mark through the green may be lifted, cleaned and dropped, without penalty, as near as possible to the spot where it lay but not nearer the hole". Many Clubs in Singapore have also adopted this rule to make the game fair and less punishing to the player.



The definition of "Through the green" is the whole area of the course except:

- a. The teeing ground and putting green of the hole being played; and
- **b.** All hazards on the golf course.

With a better understanding of the definition "through the green", it is easier to determine under what circumstances an embedded ball can be lifted without penalty. Please note that a bunker is also a hazard. Therefore, there is no free relief for embedded balls inside a bunker.

- 1. Before lifting the ball, you must first let your flight mates examine the embedded ball and agree to the free relief. Usually, a ball is deemed as embedded when half the ball or more is buried under the ground.
- 2. Next, the position of the ball must be marked before it is lifted using a tee or ball marker.
- 3. After the ball is lifted, you may clean the ball and drop the ball as near as possible to the spot where the ball lay but not nearer the hole.

Take advantage of this rule to relief yourself from an Embedded Ball situation in your future rounds! Happy Golfing!

### **Members' Appreciation Draw**

### **Christmas Lucky Draw 2017**

### 1 November to 6 December 2017

This Appreciation Draw, get in some high-spirited fun and celebrate the jolly Christmas season! Stand to be one of the 6 lucky winners to walk away with a festive hamper (worth \$200)!

As a year-end special, we have hidden a mistletoe in one of the pages for you to spot!

Simply cut along the dotted line shown in the coupon below, answer the quiz and fill in your details. Drop the completed coupon into our lucky draw box located at the Golf Clubhouse (level 2). Coupon must be submitted by 1800 hrs on 6 December 2017 (Wednesday).



<b>Quiz:</b> On which page is the mistletoe hidden?				
Name	:			
Membership Number	:			
mail				
Contact Number	:			

All winners will be notified by phone/email on 8 December 2017. Only original coupon with completed information will be accepted; no photocopies are allowed. Each member is entitled to one chance at the draw only; multiple entries will not be counted. By participating in this lucky draw, you agree that OCC may collect, use and/or disclose the information provided by you to its representatives and service providers for the purpose of selecting and contacting the winner. Only winners with the correct entries will be considered for the draw.

### 13

### Improvement Works @ Driving Range

### Through our continuous efforts to provide you with the best Driving Range practise experience, spot re-turfing was carried out in September 2017 from Bay 54 to 80, to improve the Range Turf aesthetics and soft landing of balls.

The green pin flags at the Driving Range were also replaced with luminous yellow flags to facilitate target practice during the day and night.





The embedded golf balls were first dug out from the ground to loosen the earth for better turf growth.

Hollow Tinning was carried out to improve aeration, for better absorption of nutrients, root growth and removal of dead residues.





The ground was levelled further to remove unwanted sediments and prepare the ground for spot re-turfing.

Re-turfing was then carried out where new turfs were laid.



Pin flags were replaced from green to luminous yellow to better aid golfers in their target practice, both during the day and night.

### **24TH TRIPARTITE GOLF FRIENDLY**



The annual Tripartite Golf Friendly on 30 July 2017 was jointly organised by the Ministry of Manpower (MOM), the National Trades Union Congress (NTUC) and the Singapore National Employers Federation (SNEF) to foster better rapport and relationship among representatives from the Government, Union and Employer sectors. 200 golfers participated in the event and the Government sector took home the Champion's trophy with an overall score of 193 points.



From left to right - SNEF Council Member Laurence Chin, Permanent Secretary for Ministry of Trade and Industry (MTI) Loh Khum Yean, Club President Chong Kee Hiong and SNEF Immediate Past Vice President Bob Tan



From left to right - Director of Administration Department (NTUC)
Ong Keau, Assistant General Secretary of Singapore Maritime Officers'
Union (SMOU) Yong Soon Huat, Principal Advisor (Industrial Relations)
for Ministry of Manpower (MOM) Ong Yen Her and Deputy SecretaryGeneral of The Singapore Manual & Mercantile Workers' Union
(The SMMWU) Wong Chip Mun



From left to right - SNEF President Robert Yap, Second Minister for Manpower Josephine Teo and Club Vice President Yeo Khee Leng.



Emeritus Senior Minister Goh Chok Tong presenting the Challenge Trophy to Minister for Manpower Lim Swee Say from the Overall Winning Team – Government sector!



Dr Robert Yap (right) with the winner from the Union sector.



Mr Lim Swee Say (right) with the winner from the Employer sector.



Mrs Josephine Teo (left) presenting the lucky draw prizes.



NTUC President Mary Liew (right) with the winner from the Government sector.



NTUC Secretary-General Chan Chun Sing mingling during pre-dinner at Par Lounge.

# **Exhilarating Moments of the CLUB PRESIDENT'S Cup 2017**

Held annually, the Club President's Cup is a friendly tournament for golfers to enjoy a good game of golf, sportsmanship and build camaraderie with one another. This year's tournament was held on 27 August, with 180 golfers tee-ing off in high spirits. The lively atmosphere carried through to the night as the golfers enjoyed savoury food and refreshing drinks with live music to keep them entertained. We thank everyone for your active support and we look forward to seeing you again next year.



















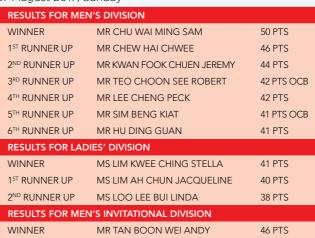
Golfers getting on some action before teeing off.



Club President Chong Kee Hiong delivering his welcome address.

### Stableford

27 August 2017, Sunday





WINNER MS BEVERLY WONG ENN AI 43 PTS

1<sup>ST</sup> RUNNER UP MS NG LEE PENG 41 PTS

OVERALL WINNER

WINNER MR CHU WAI MING SAM 50 PTS





Ladies' Division Winner Ms Stella Lim



Men's Invitational Division Winner Mr Tan Boon Wei Andy.



Ladies' Invitational Division Winner Ms Beverly Wong Enn Ai.



Captain Tan Ah Ee (right) with Nearest to Pin Winner Mr Jeffrey Wong.



Club VP Yeo Khee Leng (right) with 1<sup>st</sup> Prize Lucky Draw Winner Mr Raymond Ong.





From left to right – General Committee Member Lim Eng Lee, Club VP Yeo Khee Leng, NTUC President Emeritus John De Payva, Senior Advisor (SNEF) James Lee, Club President Chong Kee Hiong, Tripartite Partner Emmanuel Lem, EXCO Member Stewart Ang, Union Leader Lim Kuang Beng and Principal Advisor (MOM) Ong Yen Her





Cheers to a night filled with great food, entertainment and camaraderie!

### High-spirited Fun At The Club Captain & Lady Captain's Cup 2017



The annual Club Captain & Lady Captain's Cup was greeted by 159 enthusiastic golfers on 24 September. The game started off on a high note with the golfers cheering "Huat Ah" to gear up for their tee-off. Their lively spirits carried on into the night where a delightful dinner was served at Sapphire Suite. Golfers who took part in the Individual Golf Challenge against the Captain and Lady Captain were also excitedly awaiting for the result announcement as the prize presentation ensued.













The enthusiastic golfers with their fun poses!







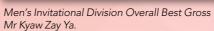


MEN'S INVITATIONAL DIVIS Gross & OVERALL BEST GROSS WINNER

#### LADIES' DIVISION OVERALL BEST GROSS & MS HUANG XIAO LI 79 GROSS CHAMPION WINNER MS STELLA LIM 68 NETT MRS JANET TAN 2<sup>ND</sup> POSITION 69 NETT LADIES' INVITATIONAL DIVISION OVERALL BEST GROSS MDM TINA WEE 124 GROSS MEN'S DIVISION OVERALL BEST GROSS & MR DARYL LOW 73 GROSS WINNER MR JON HAN 59 NETT 2<sup>ND</sup> POSITION MR RAYMOND ONG 3<sup>RD</sup> POSITION MR TAY BOON MONG 65 NETT 67 NETT 4<sup>TH</sup> POSITION MR YEO KHEE LENG 84 GROSS MR KYAW ZAY YA

Stroke Play 24 September 2017, Sunday







Ladies' Invitational Division Overall Best Gross Mdm Tina Wee



NG CHEONG SOON

65 NETT

Club VP Yeo Khee Leng with 1st Prize Lucky Draw Winner Mr Ronnie Kwa (left).







Bottom row (from left to right) - Golf Professional Chang Ren Chiat, Vice-Captain Ted Wong, Mr Gaurav Sharma, Captain Tan Ah Ee and Club VP Yeo Khee Leng





Top row (from left to right) - Mdm Poh Lay Guat, Mr Hubert Yeo, Mr Robin Foo, MGK President Tan Chai Kun, Mr David Sim and Orchid Bowl GM Chew Teck Keng

Bottom row (from left to right) - Ms Yap Ming Choo, Lady Vice-Captain Maureen Goh, Lady Captain Susan Gan and GM Richard Foo

For those who missed this tournament, look out for the next Club Captain & Lady Captain's Cup in 2018!

### **German Spirited** Oktoberfest Golf Challenge, **Dining & Entertainment**



7 October (Saturday) started off on a high and cheerful note as 124 golfers gathered to tee-off for the exciting Oktoberfest Golf Challenge. Although the participants were all geared up and had a good time with their kakis at the golf courses, the game had to be suspended due to torrential rain. The golfers did not lose their spirits however and enjoyed the night of Oktoberfest with food, music and merry-making!









The cheery golfers all smiles before the start of the game.







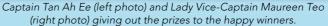






The Swiss Alpine Lions who provided the amazing German music







The men showing off their muscles at the arm wrestling competition.



The participants trying their hands on the alphorn.



It was a night of German delights, music and merry-making at

Vanda Terrace as golfers, social members and guests came together to celebrate Oktoberfest on 7 October (Saturday).

The event took off with the Swiss Alpine Lions playing German tunes to accompany the delectable dinner. This was followed by stage games such as arm wrestling and sausage eating competitions which engaged the participants to

cheer on the competitors. The prize presentation ensued

soon after and the revelers enjoyed the rest of the night with

beer and friends.

Giving their all to have the

Chug chug! The exciting beer drinking competition!









The merry participants cheering to a fun-filled night ahead.

### OCC-PING G400 LONG DRIVE CHALLENGE



The OCC-PING G400 Long Drive Challenge was held over six days at the Driving Range and saw an exciting play-off with 80 golfers contending to enter the Grand Final on 10 September 2017 (Sunday). After a tough fight, 24 golfers qualified for the Grand Final which led to Erwyn Lam emerging as the champion with a lead distance of 305m.



Champion Erwyn Lam (Longest Drive Winner



1st Runner Up Aybel Seah (centre) with a long



2<sup>nd</sup> Runner Up Jess Yap (centre) with a long drive of 296m.



The enthusiastic participants of the Long Drive Challenge.

### A Chat with the Champion, Mr Erwyn Lam

Erwyn Lam is an avid golfer who took up the sport at the age of 10. Having played for almost 18 years, he has represented Singapore in the World Amateur Golf Championship 2016 in South Africa and won the Team and Individual event.

- 1. How did you feel when you emerged as Champion for this challenge? I was absolutely lost for words after the distance was announced! After duck hooking the first three drives and being almost 20 meters behind the leader on my fifth shot, I gave everything I had on my last ball and thankfully managed to get a solid contact at impact and the rest is history.
- 2. What is your secret/trick to hitting the ball far?

The trick is to be patient with initially loading the power and focusing on having a solid ball contact with the clubface.

3. What tips would you give to golfers who aspire to play better? Focus on your swing tempo and try not to emulate others. Everyone is built differently and you need to find a swing that matches your physique. Most importantly, use PING equipment 🙂 !



Champion, Mr Erwyn Lam

### The Exciting Titleist & FootJoy Event @ Range!

To engage members for our Driving Range events and promotions, the Club hosted Titleist Thursdays on 5, 12 & 19 October 2017. Participants had the chance to try the entire Titleist Golf Club lineup, have their questions answered by product experts and compare performance options using the TrackMan ball flight monitor. Here are some of the event snaps!





Vice-Captain Ted Wong

Golf Professional Kim Baldwin

The Men From Heartland Golf Schools

We would like to introduce one of our golfing partners, Heartland Golf Schools, who hold their Monday Night Men's League at the Club every Monday evening. The aim of the league is to give golfers an opportunity to meet new friends and enjoy evening golfing games at OCC.

### Night Golfing on Every Thursday

For members who prefer the evening breeze, the Club has night golfing available every Thursday for you to have a relaxing game with friends. We are also the only other Club besides Marina Bay Golf Club to offer Night Golfing! Gather your kakis now and head over to the Club on Thursday evenings!

### **OCC-U Golf 9-Hole Night Series**

### **STABLEFORD**

### 16 SEPTEMBER 2017 | ARANDA

### RESULTS FOR MEN'S DIVISION (HI 24.0 & BELOW)

WINNER 22 PTS (OCB) MR DAMIEN CHANDRAN 1<sup>ST</sup> RUNNER UP MR A GANESAN 22 PTS (OCB) 2<sup>ND</sup> RUNNER UP MR C MOHAN

### RESULTS FOR LADIES' DIVISION (HI 36.0 & BELOW)

WINNER MS M VIJAYAL 21 PTS



All smiles as the participants gear up for their game.



Principal Specialist (MWC) and U Golf Advisor R V Sathish Naidu (right) and Winner of the Men's Division Mr Damien Chandran (left).



1st Runner Up of the Men's Division Mr A Ganesan (left).



Winner of the Ladies' Division Ms M Vijayal (left).

### SEPTEMBER 2017 MONTHLY MEDAL RESULTS

### Trophy presented by Lady Vice-Captain Maureen Teo





MR ABECASSIS ELYJA

DENDRO/VANDA				
RESULTS FOR MEN'S 'A' DIVISION (H'CAP 11.4 & BELOW)				
BEST GROSS	MR ABECASSIS ELYJA	(4.1)	75 GROSS	
WINNER	MR VINCENT CHONG	(10.9)	66 NETT	
RUNNER UP	MR GABRIEL YAP	(5.2)	70 NETT	
BALLSWEEP (1 <sup>ST</sup> NINE)				
WINNER	MR VINCENT CHONG	(10.9)	32 NETT	
BALLSWEEP (2 <sup>ND</sup> NINE)				
WINNER	MR VINCENT CHONG	(10.9)	34 NETT	



MR SIM SUN HAU

RESULTS FOR MEN'S 'B' DIVISION (H'CAP 11.5 - 16.0)					
BEST GROSS	MR SIM SUN HAU	(15.8)	81 GROSS		
WINNER	MR HU NING	(12.8)	72 NETT		
RUNNER UP	MR WU WEI MIN	(14.1)	75 NETT		
BALLSWEEP (1 <sup>ST</sup> NINE)					
WINNER	MR SIM SUN HAU	(15.8)	30 NETT		
BALLSWEEP (2 <sup>ND</sup> NINE)					
WINNER	MR SIM SUN HAU	(15.8)	32 NETT		



MR WONG KEEN CHIEW

N. M.	ai	<b>S</b>
	-	ORI

MS MARGARET YEOW

RESULTS FOR MEN'S 'C' DIVISION (H'CAP 16.1 - 24.9)				
BEST GROSS	MR WONG KEEN CHIEW	(19.5)	87 GROSS	
WINNER	MR CHENG KANG LIM	(17.9)	68 NETT	
RUNNER UP	MR LENG AH LEONG	(19.4)	70 NETT	
BALLSWEEP (1st NIN	IE)			
WINNER	MR WONG KEEN CHIEW	(19.5)	30 NETT	
BALLSWEEP (2 <sup>ND</sup> NINE)				
JOINT WINNERS	MR TEO KEE MENG	(19.4)	34 NETT	
	MR LAWRENCE GOH	(18.0)	34 NETT	
RESULTS FOR LADIE	S' DIVISION (H'CAP 36.9 & BELO	W)		
RESULTS FOR LADIE	S' DIVISION (H'CAP 36.9 & BELO	VV)		
BEST GROSS	MS SHANNON NG	(11.3)	85 GROSS	
WINNER	MS MARGARET YEOW	(18.3)	68 NETT	
RUNNER UP	MS LINDA LOO	(17.2)	71 NETT	
BALLSWEEP (1 <sup>ST</sup> NIN	IE)			
JOINT WINNERS	MS LOO LEE BUI LINDA	(17.2)	34 NETT	
	MRS SUSAN GAN	(10.8)	34 NETT	
	MS MARGARET YEOW	(18.3)	34 NETT	
BALLSWEEP (2 <sup>ND</sup> NII	NE)			
WINNER	MS MARGARET YEOW	(18.3)	34 NETT	

### OCTOBER 2017 MONTHLY MEDAL RESULTS

### Trophy presented by Vice-Captain Ted Wong STABLEFORD (14 OCTOBER 2017)



MR TAN JUN HAO



MR CHEE WEE LEONG



MR TAY LIANG EN BRYAN



MS HUANG XIAO LI

ESULTS FOR MEN'S	'A' DIVISION (H'CAP 11.4 & BELO	OW)	
BEST GROSS	MR TAN JUN HAO	(6.9)	79 GROSS
VINNER	MR LEE KEE SENG KELVIN	(9.8)	70 NETT
RUNNER UP	MR FRANCIS ONG	(6.8)	72 NETT
SALLSWEEP (1st NINE	E)		
VINNER	MR RAYMOND LIM	(8.4)	31 NETT
BALLSWEEP (2ND NIN	E)		
VINNER	MR FRANCIS ONG	(6.8)	35 NETT
RESULTS FOR MEN'S	'B' DIVISION (H'CAP 11.5 - 16.0)		
EST GROSS	MR CHEE WEE LEONG	(13.3)	86 GROSS
VINNER	MR KWAN HOON PARK	(14.0)	69 NETT
UNNER UP	MR TAN JUN WEI	(14.8)	70 NETT
BALLSWEEP (1st NINE	Ξ)		
VINNER	MR PETER WONG	(14.7)	35 NETT
	MR TAN JUN WEI	(14.8)	35 NETT
BALLSWEEP (2 <sup>ND</sup> NIN	E)		
VINNER	MR TAN JUN WEI	(14.8)	35 NETT
	MR NEO SON CHONG	(14.2)	35 NETT
RESULTS FOR MEN'S	'C' DIVISION (H'CAP 16.1 - 24.9)		
BEST GROSS	MR TAY LIANG EN BRYAN	(18.6)	91 GROSS
VINNER	MR LENG AH LEONG	(20.5)	68 NETT
RUNNER UP	MR PATRICK YANG	(19.8)	70 NETT
BALLSWEEP (1st NINE	E)		
VINNER	MR LENG AH LEONG	(20.5)	32 NETT
BALLSWEEP (2ND NIN	E)		
VINNER	MR TAY LIANG EN BRYAN	(18.6)	33 NETT
ESULTS FOR LADIES	' DIVISION (H'CAP 36.9 & BELO	W)	
EST GROSS	MS HUANG XIAO LI	(7.6)	75 GROSS
VINNER	MS NEO TEK ENG JANICE	(23.6)	69 NETT
UNNER UP	MS JACQUELINE LIM	(11.4)	71 NETT
SALLSWEEP (1ST NINE			

MS NEO TEK ENG JANICE

(23.6)

34 NETT



For enquiries and bookings, please contact the Golfing Department at 6750 2111 or email golfregistration@orchidclub.com.

All fees are subjected to prevailing GST.



For enquiries, please call our Driving Range at 6750 2198.

### **OCC SOCIAL & RECREATION WEEKLY PROGRAMMES**

Aranda Lounge :30pm to 1:00am

very Fri and Sat except those days with Practice Dance Nights) Practice Dance Nights

Aranda Lounge

7:30pm to 1:00am 3 Nov & 18 Nov 1 Dec & 16 Dec



Aranda Lounge Mon, 8:00pm to 9:30pm Wed, 8:00pm to 9:30pm



Lifestyle Studio 9:00am to 10:00am



Tue. 7:30pm to 8:30pm Thu, 7:30pm to 8:30pm

Masala Bhangra Lifestyle Studio Mon, 7:30pm to 8:30pm Lifestyle Studio

Tue, 7:30pm to 8:30pm Zumba Gold\*

Lifestyle Studio Wed, 7:30pm to 8:30pm



Aranda Lounge Thu, 12:00pm to 11:00pm



Aranda Lounge Orchid Bulls One & Two Training Tue, 8:00pm to 10:00pm Thu, 8:00pm to 10:00pm



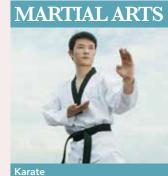
Sports Hub 7:00pm to 10:00pm 24 Nov & 22 Dec



Fri, Sat & Eve of PH, 12:00pm to 12:00mn



Sports Hub 7:30pm to 9:30pm 10 Nov & 8 Dec



Lifestyle Studio Sun, 12:00pm to 1:00pm

### Tennis Courts

Fri, 7:30pm to 9:00pm

### Lifestyle Studio

10:00am to 11:30am Sun, 10:30am to 12:00pm 1:00pm to 2:30pm 9:00am to 10:30am

#### Aikido (Adults & Kids

#### Lifestyle Studio

Sat, 3:00pm to 4:15pm

Sat, 9:00am to 12:00pm 1:00pm to 3:00pm

Sun, 9:00am to 12:00pm



Aranda Lounge/Sports Hub@OCC OCC Black 8 Training

Sat. 3:00pm to 6:00pm Bi-Monthly Cue Challenge

Last Monday of Odd Months, 7:00pm onwards

Orchid Bowl

Sat, 3:00pm to 5:00pm





Competitive Programme (Olympic Pool) Mon - Fri, 5:30pm to 8:00pm

Recreation Programme (Fun Pool & Olympic Pool) Wed, 5:00pm to 7:00pm

Sat, 9:00am to 11:00am; 4:00pm to 7:00pm Sun, 9:00am to 11:15am; 4:00pm to 7:00pm

### Fun Pool

Mon - Fri (except Wed) 5:00pm to 6:00pm; 6:00pm to 7:00pm

NOTE: All information is correct at time of printing.

Olympic Pool

Wed and Fri, 7:30pm to 9:00pm

\* Free for OCC members # Charges apply for first drink

## **DECEMBER**

Sat

SIG - OCC Pool

Yale Swimming Singapore

Zumba Fitness

KpopX Fitness

Quattor Swim School

OCC-U Golf 9-hole Night Series

SIG - Orchid Bulls Darts

Mon

Tue

**NOVEMBER** 

Wed

Thu

Karaoke Night

Yale Swimming

Singapore Zumba Fitness

9

Karaoke Night

Yale Swimming Singapore

7umba Fitness

Quattor Swim School

SIG - Orchid Bulls Darts

Fri Sat Sun

Mon

Key Events for December:

Tue

• Monthly Bowling Medal (9 December, Sat)

• OCC Christmas Golf (16 December, Sat)

• OCC Christmas Bowl (16 December, Sat)

Year-end Countdown Party (31 December, Sun)

Wed

Thu

Fri

Sim Han Hoon Dance

Practice Dance Night

Yale Swimming

Masala Bhangra

3

Aquaducks

Yale Swimming Singapore

Taiiiguan

Sun

Legend:

- School Holiday

\*(CGE) - Corporate Golf Events

Scuba Diving Sim Han Hoon Dance Class Yale Swimming Singapore Zumba Gold

Scuba Diving Practice Dance Night SIG - Orchid Bulls Darts Taekwondo Taijiquan Yale Swimming Singapore Quattor Swim School Quattor Swim School

10

Scuba Diving

Taekwondo

Yale Swimming

Taijiquan

Singapore Rummy-O

Social Dance Night

Quattor Swim School

Singapore

OCC-U Golf 9-hole Night Series

Aikido (Adults & Kids)

SIG – OCC Black 8

Training SIG – OCC Bowling

Social Dance Night

Yale Swimming Singapore Yoga Bowling Medal Super Sprint Series

Aquaducks

Aikido (Adults & Kids) Aguaducks SIG – OCC Black 8 Training SIG – OCC Bowling Social Dance Night Yale Swimming

Aquaducks . Taijiquan Yale Swimming Singapore Karate

12

Aguaducks

Taiiiguan

Singapore

Karate

5

Sim Han Hoon Dance Yale Swimming Masala Bhangra KpopX Fitness

SIG - OCC Pool SIG - Orchid Bulls Darts Singapore Zumba Fitness Quattor Swim School

5

6

Scuba Diving Sim Han Hoon Dance Class Yale Swimming Zumba Gold

Karaoke Night SIG - Orchid Bulls Darts Yale Swimming Singapore Zumba Fitness Quattor Swim School

Scuba Diving Social Dance Night Taekwondo Taijiquan Yale Swimming Singapore Quattor Swim School Rummy-O

9

Aikido (Adults & Kids) Aquaducks SIG – OCC Black 8 Training
SIG – OCC Bowling Social Dance Night Yale Swimming Singapore Yoga

Aquaducks Taiiiguan Yale Swimming Singapore

13

6

Sim Han Hoon Dance

Singapore
Quattor Swim School

Yale Swimming

KpopX Fitness

Sim Han Hoon Dance Yale Swimming Singapore
Quattor Swim School KpopX Fitness

14

SIG - OCC Pool

Yale Swimming

Zumba Fitness

Singapore

SIG - Orchid Bulls Darts

Quattor Swim School

SIG - OCC Pool SIG - Orchid Bulls Darts Yale Swimming Singapore Zumba Fitness Quattor Swim School

15

8

Scuba Diving

Yale Swimming

Singapore

Zumba Gold

Sim Han Hoon Dance Class

Scuba Diving Sim Han Hoon Dance Yale Swimming Singapore Zumba Gold \*CGE

16

Karaoke Night SIG - Orchid Bulls Darts Yale Swimming Singapore Zumba Fitness Quattor Swim School

Scuba Diving Taekwondo Taijiquan Yale Swimming Singapore

18

Aikido (Adults & Kids) Aauaducks SIG – OCC Black 8 Training SIG – OCC Bowling Social Dance Night Practice Dance Night Quattor Swim School Yale Swimming Singapore OCC Quarter Final Round Match Play Championship

19

Aguaducks Taiiiguan Yale Swimming Singapore OCC Semi Final & Final Round Match Play Championship

Yale Swimming

KpopX Fitness

12

SIG - OCC Pool Sim Han Hoon Dance SIG - Orchid Bulls Darts Yale Swimming Singapore
Quattor Swim School Singapore Zumba Fitness Quattor Swim School

13

Scuba Diving Sim Han Hoon Dance Class Yale Swimming Singapore

14

Karaoke Night SIG – Orchid Bulls Darts Yale Swimming Singapore Zumba Fitness Quattor Swim School

15 Social Dance Night

Scuba Diving Taekwondo Taijiquan Yale Swimming 16

Aquaducks

Aikido (Adults & Kids)

SIG – OCC Black 8 Training SIG – OCC Bowling

Practice Dance Night Yale Swimming Singapore Yoga

Taiiiguan Singapore

Aauaducks

20

Sim Han Hoon Dance Class Yale Swimming Singapore
Quattor Swim School KpopX Fitness

SIG - OCC Pool

SIG - Orchid Bulls Darts Yale Swimming Singapore Zumba Fitness Quattor Swim School

22

Scuba Diving Sim Han Hoon Dance Class Yale Swimming Zumba Gold

23

Karaoke Night Yale Swimming Singapore Zumba Fitness Quattor Swim School

SIG - Orchid Bulls Darts

24

Scuba Diving Taekwondo Taijiquan Yale Swimming Social Dance Night Quattor Swim Schoo Scratch-It-To-Win-It-Night

Aikido (Adults & Kids) Aquaducks SIG - OCC Bowling SIG - OCC Black 8 Social Dance Night Yale Swimming Singapore

26

Aquaducks Taiiiguan Yale Swimming Singapore

18

Sim Han Hoon Dance Yale Swimming Singapore Quattor Swim School KpopX Fitness

19

SIG - OCC Pool SIG - Orchid Bulls Darts Yale Swimming Singapore Zumba Fitness Quattor Swim School

20

Scuba Diving Sim Han Hoon Dance Yale Swimming Singapore Zumba Gold

Karaoke Night SIG - Orchid Bulls Darts Yale Swimming Singapore Zumba Fitness Quattor Swim School

Scuba Diving

Social Dance Night Taekwondo Taijiquan Yale Swimming Singapore Quattor Swim Schoo Scratch-It-To-Win-It Christmas Special

Aikido (Adults & Kids) Aquaducks SIG – OCC Black 8 Training SIG – OCC Bowling Social Dance Night Yale Swimming Singapore

Aquaducks

Taijiquan Yale Swimming Singapore Karate

Sim Han Hoon Dance Yale Swimming Singapore Quattor Swim Schoo Bi-Monthly Cue Challenge KpopX Fitness

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SIG - OCC Pool SIG - Orchid Bulls Darts Yale Swimming Zumba Fitness Quattor Swim School

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Scuba Diving Sim Han Hoon Dance Class Zumba Gold

30

Karaoke Night SIG – Orchid Bulls Darts Yale Swimming Singapore Zumba Fitness Quattor Swim School

Key Events for November:

• Range Carnival (4 & 5 November, Sat & Sun)

• Monthly Medals (11 November, Sat) • Christmas Light Up (11 November, Sat)

 Monthly Bowling Medal (11 November, Sat) • OCC Quarter Final Round Match Play Championship (18 November, Sat)

• OCC Semi Final & Final Round Match Play Championship (19 November, Sun)



Sim Han Hoon Dance Yale Swimming KpopX Fitness

• ...

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SIG - OCC Pool SIG - Orchid Bulls Darts Singapore Zumba Fitness Quattor Swim School

Scuba Diving Sim Han Hoon Dance Yale Swimming

Zumba Gold

27

Yale Swimming Singapore Zumba Fitness

28

Karaoke Night SIG – Orchid Bulls Darts Quattor Swim School

Scratch-It-To-Win-It Night Scuba Diving Social Dance Night Taekwondo Taiiiguan Yale Swimming Singapore

29

Quattor Swim School

30

Aikido (Adults & Kids) Aquaducks SIG – OCC Black 8 Training SIG – OCC Bowling Social Dance Night Yale Swimming Singapore

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Aquaducks Table Football Training Taijiquan Yale Swimming Singapore



### Display of Elegance & Charm at August Ball 2017

On 19 August, the signature August Ball welcomed 450 participants dressed to the theme – Red, White and Blue. The dancers mingled and enjoyed fringe activities at the bazaar stores, photobooth and cocktail reception held at the Jade Foyer before the doors opened. The Grand Ballroom was soon filled with dance enthusiasts who came together to enjoy a scrumptious 8-course dinner from Peach Garden. Accompanied by the tunes from live band 'Michael and Friends' together with DJ Dennis, the dancers flaunted their glamorous moves on the dance floor.







All ready to hit the dance floor.

Creating fun memories at the photobooth.

Shopping at the bazaar!









The sleek and elegant dancers showing off their glamorous moves.











Dressed in beautiful attire and radiant smiles, the dancers cheer to a grand night ahead.

Lucky Draw Prize presentation by Head of Social & Recreation Eunice Seoh.

### TIMELESS PERSIAN BEAUTY



Renowned for stocking genuine, authentic and finest quality Persian hand-knotted carpets, rugs, runners and Kilims, Mortazavy Carpets was established in Singapore by Sadegh Mortzavy since 1989.

His client list ranges from five star hotels, diplomats, carpet collectors and very distinguished clients from South East Asian region including Europeans and Americans living in Singaoore. Many of these satisfied customers became lifelong friends which speaks of Mortzavy's personable service.

Call us for an appointment to view these beautiful timeless works of art. Let our experts advise you on how to determine what is a good carpet, how to select the right carpet for your home, how to maintain your carpet and more.



### **MAKING WAVES WITH** THE 21<sup>ST</sup> SUPER SPRINT SERIES

On 30 September, our 21st Super Sprint Series - Swim Challenge saw the biggest turnout to date. 235 swimmers ranging from as young as six years old to the experienced 69 years old. Held in conjunction with the inaugural U Swim 2017 by U Sports, 66 swimmers from across 16 Unions and 169 swimmers from over ten Clubs and swim schools joined the exciting challenge. The day of splashing fun together with free popcorn and candy floss put a smile on the swimmers' faces.



The young swimming enthusiasts with their fun poses.









The race to the finishing line!







Hi fives to keep the spirits high!

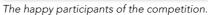
### BATTLING THE WATERS WITH THE ANNUAL DRAGON BATTLE

On 7 and 8 October, the annual Dragon Battle Asia 2017 organised by Dragon Boat Innovate, saw about 500 attendees at the Olympic Pool, with over 300 participating in the battle. Teams from around the world including the United States, Britain and Ireland represented their countries in the fierce competition. The OCC team competed in the corporate challenge and clinched the 1st Runner Up position. At the pool pavilion, guests enjoyed fringe activities such as Arm Wrestling, High Striker, snack booths and many more. The event ended with a pool party where guests enjoyed drinks after a long day.



Let the battle begin!







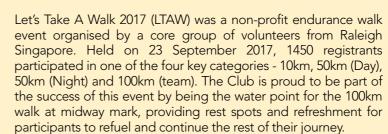
The strength of Team OCC which led to them clinching the 1st Runner Up position.



Aspiring to be the highest striker.

## **Being Part Of A Good Cause**

- Let's Take A Walk 2017



This year's theme was "Giving care, one step at a time" with a social mission to increase awareness of mental health and raise funds for their beneficiary, Caregivers' Alliance Limited, which provides support for caregivers of people with mental illnesses.



Participants check-in at OCC and receive stickers from volunteers

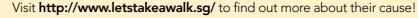


Participants fuel up and take a short rest at OCC before moving on to the next checkpoint



Tentage set up in the carpark of OCC, which served as Checkpoint No. 3.





# Bowling Sports Interest Group

### **Interested in Bowling?**

OCC Bowling Sports Interest Group members participated and enjoyed many bowling activities this year; let's take a look!



Our Bowlers celebrating Chinese Year New with the annual Reunion Bowl.



Our Bowlers preparing to roll off during the 23<sup>rd</sup> Adult Inter-Club Mixed Bowling League at our very own home grounds.



Our Bowling SIG during the friendly match with Tanglin Club.

## NEW! Introducing OCC Bowling Monthly Medals!

Compete in monthly Bowling games to win medals and prizes!

Date : Every Second Saturday of the month

(except 9 Dec 2017) Time : 12pm to 5pm

Venue : OCC Orchid Bowl

Format: Ten-pin format, 5 games of singles

Lunch will be provided. Top 3 players will be awarded with medals and prizes.

Registration fee:

\$10+ for OCC/ACC members only

Fee is subject to prevailing GST.

### Join us now!



he Feast of Champions! Our Bowlers enjoying their dinner after the nnual OCC/ACC Bowling Championship.



All smiles during the friendly match with Seletar Country Club



Striking with accuracy! OCC Bowler preparing to strike during the U Grand Masters Bowling tournament.



### Interested in Joining OCC Bowling Sports Interest Group?

Do not miss out on this recruitment drive! Come and enjoy complimentary games and understand more about the interest group!

Date : 6 Jan 2018 (Saturday) Time : 2pm to 5:30pm Venue : OCC Orchid Bowl

Each participant is entitled to 3 bowling games. Refreshments will be provided.

Registration Fee:

Complimentary for OCC Members!

Prize for highest score for 3 games: Exclusive OCC-engraved Bowling Ball



Bulla is one of Australia's oldest family owned dairy companies, proudly making award winning dairy products in country Australia since 1910.

Bulla uses milk sourced from local farms delivered fresh daily. Made with care, craftsmanship & passion by three families, for six generations over 100 years. Bulla Sour Cream is made with only the freshest ingredients. It has a light, creamy tang that goes well with both sweet and savoury dishes. Serve with wedges, nachos, tacos, baked potatoes or use in cakes.

www.bullainternational.com



AQUA AEROBICS IS THE PERFORMANCE OF WATER-BASED EXERCISE IN FAIRLY SHALLOW WATER SUCH AS IN A SWIMMING POOL IT IS DONE MOSTLY VERTICALLY AND WITHOUT SWIMMING, TYPICALLY IN WAIST DEEP OR DEEPER WATER AS A TYPE OF RESISTANCE TRAINING. JOIN OUR FREE TRIAL NOW FOR A SPLASHING WORKOUT!

DATE AND TIME: TUESDAY (9.00AM - 10.00AM)

THURSDAY (8.00PM - 9.00PM

VENUE

OLYMPIC POOL

ATTIRE SWIMWEAR/SWIMSUIT FEES \$95 (OCC MEMBER)

\$100 (NTUC MEMBER)

\$105 (GUEST)

8 sessions per term, exclusive of GST. Requires minimum 5 pax to start and maximum 20 pax per class.

BORISTA

Are you a yoga enthusiast who also loves beer? Introducing the new exercise trend in town which allows you to enjoy both at the same time!

Beer Yoga takes the "philosophies of yoga" and pairs it with "the pleasure of beer-drinking to reach your highest level of consciousness".

Date: Alternate Fridays Time: 7.30pm - 8.30pm **Venue:** Aranda Lounge

Fees\*: \$80 (OCC Member)

\$100 (NTUC Member)

\$120 (Guest)

: 18 years old and above

\*Fees are for 4 sessions per term, include 1 complimentary bottle of beer for each session and subject to prevailing GST. Requires minimum 10

pax to start the class.

# New Gym Equipment for Strength Training: Hex Trap Bar

The hex trap bar puts less stress on the spine compared to the straight bar when performing exercises such as the barbell back squat and conventional deadlift. In both exercises, the weight is positioned a distance from the axis of rotation, hence requiring the back to act like a crowbar to lift the weight. The hex trap bar enables you to step inside instead of behind it, shortening the lever for lifting. This reduces stress on the spine making it a back-friendly alternative equipment for beginners or those with mobility issues.

In this edition, we demonstrate 2 hex trap bar strength exercises suitable for all fitness levels.

### **Exercise 1: Trap Bar Deadlift**

Exercise mechanics: Compound

Target muscles: Glutes, Hamstrings, Quadriceps, Lower Back, Abdominals, Lats, Rhomboids, Trapezius and Forearms



- Step 1: Stand in the centre of the trap bar with your feet hip-width apart. Bend your hips and knees, reach down and grasp the handles of the trap bar.
- Step 2: From this position, lean your hips back so you feel tension in your hamstrings. Pull your shoulders down and back, stick your chest up and flatten your back. Tuck your chin and focus your eyes about 5 metres in front of you.



- **Step 3:** Take a deep breath in and tighten your core.
- **Step 4:** Explosively stand up by straightening your hips followed by your knees while breathing out. Keep your back flat and core tight. Tighten your glutes at the top of the rep.
- Step 5: Lower the trap bar to the ground in control and repeat.

### **Exercise 2: Trap Bar Shrug**

Exercise mechanics: Isolation

Target muscles: Trapezius, Deltoids, Forearms



- **Step 1:** Stand in the centre of the trap bar with your feet hip-width apart.
- Step 2: Lift the weight up and hold it so that your arms are fully extended.



- **Step 3:** Using your trapezius muscles, lift/shrug the weight vertically upwards. Elevate shoulders as high as you can and hold for 1-2 seconds.
- **Step 4:** Slowly lower the weight to right below waist level in control and repeat.

For enquiries and registration, please call Gym at 6750 2199 or email sports@orchidclub.com.

### Boys' Brigade Share-a-Gift

Adopt a wish to bring cheer to the less fortunate this Christmas season.

Wish Adoption Period: 11 Nov - 11 Dec 2017

This festive season, celebrate Christmas with an array of social activities awaiting you, your families and friends at OCC!

**FULL HOUSE** 

11 November 2017 (Saturday) 6:00pm to 8:00pm **Venue: Vanda Terrace (Golf Clubhouse, Level 1)** 

> Meet & Greet Santa **Fringe Activities** Popcorn & Candy Floss **Live Performance & Entertainment**

### Scratch it to Win it

**Christmas Special** 22 December 2017 (Friday) 7:00pm to 10:00pm

> **Enjoy Christmas-themed** Games

# OCC Christmas Bowl

Registration Opens

16 December 2017 (Saturday) 12:00pm to 6:00pm \$15 (OCC/ACC Member) \$25 (OCC Member's Guest) **Venue: Orchid Bowl** Christmas dinner provided. Fees are exclusive of prevailing GST.

Format: Ten Pin Bowling 3 Rounds Singles 3 Rounds Doubles

**Prizes:** 

Top 4 Singles and Top 3 Doubles stand to win attractive prizes!

## Rumm

**Ladder Finals** 8 December 2017 (Friday) 7:30pm to 9:30pm

> **Best Dressed Prize** (Theme: Christmas)

For enquiries and registration, please call our friendly Sports Counter staff at 6750 2122 or email sports@orchidclub.com

## CCC PERSONAL TRAINING PROGRAMME



LET OUR QUALIFIED PERSONAL TRAINERS HELP YOU GET INTO SHAPE! WITH CLOSE SUPERVISION AND PROFESSIONAL GUIDANCE BASED ON EFFECTIVE SCIENTIFIC METHODS, WE WILL HELP YOU MEET YOUR FITNESS GOALS. LET'S EMBARK ON YOUR FITNESS JOURNEY TOGETHER!

### **PERSONAL TRAINING PACKAGES:**

Duration	OCC/ACC Member	NTUC Member	Guest
2 months (10 sessions)	\$75 (per session)	\$85 (per session)	\$90 (per session)
	\$750 (Total)	\$850 (Total)	\$900 (Total)
4 months (20 sessions)	\$70 (per session)	\$80 (per session)	\$85 (per session)
	\$1400 (Total)	\$1600 (Total)	\$1700 (Total)

<sup>\*</sup> All fees subject to prevailing GST

For enquiries and registration, please call **Gym** at **6750 2199** or email sports@orchidclub.com



14 & 15 December 2017 (Thursday & Friday) Time: 9am to 11am

School's over and it is time to have fun! First Kick Academy will be conducting a 2-day fun Football Camp for kids aged 4-14 years old. This camp aims to build friendship and teamwork through various activities and games that engage the participants.

Fees: \$80 (OCC Member) \$90 (NTUC Member)

\$100 (Guest)

Prices are inclusive of GST.





### HOLLYWOOD NIGHT

- SIT DOWN CHINESE DINNER - LIVE BAND & DJ - LUCKY DRAW PRIZES

OCC MEMBER: \$88 NTUC MEMBER: \$98 GUEST: \$108 (Enjoy waiver of wine corkage)

Contact DJ DENNIS at 9852 9395 for reservations DOORS OPEN: 7PM - 12.30AM

Check out some upcoming ACC events specially extended to OCC members!

### **Upcoming Activities**

### **NOVEMBER**

### 3D2N Mantin Tour (Seremban, Malaysia)



Join us for a tour of Mantin town in Seremban, Malaysia. In the early days, Mantin was well-known for tin mining and is famous for its traditional Hakka food, such as Hakka Yong Tau Foo. Mantin has attractions and historical buildings located along its only main street, Jalan Besar. This trip will include a farm stay at Mantin Farm. Aside from the Animal Farm and Vegetable Plantation, there are many activities at the farm including Kayaking, Cycling and an art gallery too. There will be opportunities to shop at Malacca before heading back to Singapore.

Date : 18 to 20 November 2017 (Saturday to Monday) Venue : Meet at ACC Lobby at 6:15am sharp

Fee : \$305 (OCC Member) \$310 (NTUC Member)

\$320 (Guest)

Min Pax : 25 persons

Closing Date: 11 November 2017 (Saturday)

### Mary Kay Workshop (Make-up)



Learn about different makeup techniques and products that make you stand out in a crowd. Your face is your portfolio when you meet people. However, before applying makeup or any product to your face, it is important to know your skintype and what products are suitable for you. This workshop will help you identify your skintype and teach you the basics of applying makeup.

Date : 25 November 2017 (Saturday)

Time : 2pm - 4pm

Venue : Tulip Room (2<sup>nd</sup> Level, Clubhouse)

Fee : Free (OCC Member) \$2 (NTUC Member)

\$6 (Guest)

Min Pax : 10 persons

Closing Date: 18 November 2017 (Saturday)

### **DECEMBER**

### **Health Talk**



If you are above 35 years old, keeping yourself healthy should be a top priority. We are concerned with diabetes, high cholesterol, high blood pressure, obesity, arthritis, cancer and the list goes on. Ayurveda nutrition uses food to heal and prevent illness. However, it is not a nutritional system. During this talk, you will learn how you can incorporate the science of Ayurveda nutrition into your everyday lives.

ate : 9 December 2017 (Saturday)

me : 2pm - 3pm

Venue : Tulip Room (2<sup>nd</sup> Level, Clubhouse)

: Free (OCC Member) \$2 (NTUC Member)

\$6 (Guest)

1in Pax : 10 persons

Closing Date : 2 December 2017 (Saturday)

### 4D3N Betong & Winter Flower Garden Tour



Join us on an epic road trip to Betong, the southernmost town of Thailand which is near the border of Malaysia. Betong is a laid-back town which makes it an ideal getaway from the hubbub of city life. This place is home to the 40m Phra Mahathat Chedi (Pagoda) and a 15m Shakyamuni Buddha statue (the historical Buddha). During this guided tour, you will visit the Piyamit Tunnels, Winter Flower Garden, Betong Hot Spring, Bird Nest Shop & Wan Garden. A road trip not to be missed!

Date : 15 to 18 December 2017 (Friday to Monday)
Venue : Assemble at ACC Lobby at 8:30pm sharp

Fee : \$305 (OCC Member) \$310 (NTUC Member)

\$325 (Guest) Min Pax : 25 persons

Closing Date : 1 December 2017 (Friday)



### Weekday

From \$62<sup>++</sup> Per Person (Min. 50 Persons)

### Weekend (Fri – Sun)

From \$65<sup>++</sup> Per Person (Min. 100 Persons)

### Packages include these and MORE!

- Choice of festive buffet menus with free flow drinks (Halal & Vegetarian menus available)
- One complimentary bottle of house wine per table
- One complimentary 20-litre barrel of beer for minimum guaranteed of 120 persons
- Complimentary one night stay for the organising committee on the event date
- Complimentary one night Orchid Lodge room stay voucher as lucky draw prize

Other celebratory, meeting and seminar packages are also available.



All-day full **complimentary parking** and **OCC shuttle bus service** to and from Yishun MRT Station are available for **all attendees**.

For enquiries and booking, please contact Ms Jenny Ong at 6750 2166 or email s&m@orchidclub.com.



DEALS @ OCC



### November & December 2017 Promotions at Par Lounge



For enquiries, please call Par Lounge at 6750 2204. Par Lounge is located at Golf Clubhouse (Level 2)

## PAN-WEST NOV/DEC

1st Nov - 31st Dec 2017



Cap + All-Weather Glove Bundle @ \$22 (UP \$36)







### Exclusively for Orchid Country Club Members Only

\*Offer valid whilst stocks last. Terms and Conditions Apply. For any enquiries, please email to golf@pan-west.com or call us at 6752 3110. Pan West is located at Driving Range.





wide spread of buffet to enjoy with more than 35 dishes.

SATURDAY, SUNDAY & PUBLIC HOLIDAY

BUFFET PROMOTION DINNER MONDAY TO THURSDAY

For Reservations, Please Call Royal Palm @ OCC at 6555 2165

Christmas Set Menu 2017

'Tis the season to be merry with heavenly food and delightful desserts at Vanda Terrace!

**AVAILABLE ON 24 DECEMBER (DINNER) AND 25 DECEMBER (LUNCH/DINNER)** 

Set Menu @ \$58++ per pax

Poached Pink Prawn & Cherry Tomato Seasonal Boutique Greens with Dressings

Creamy Butternut Squash Soup (Served with Onion Roll and Butter)

Roasted Young Tom Turkey Breast with Holiday Stuffing & Giblet Gravy

(Served with Potato Mash, Green Asparagus, Cranberry Drops and Natural Jus)

Catch of The Day Salmon with Spicy Dill Tomato Sauce (Served with Potato Mash and Green Asparagus and Natural Jus)

> Christmas Yule Log Cake with Macaroon & Chocolate Sauce

Lunch 11am-2pm Dinner 5pm-9pm



### Staff Day 2017 – Durian & Coffee Delights



It was a fun and exciting trip to Johor Bahru as OCC Staff indulged in a trip filled with durian delights, coffee tasting and shopping! The trip saw OCC staff bonding and capturing fun moments with one another.

The outing was also enriched with learning tours on the making and preparation of bird nests, honey and the growing of organic vegetables. A sumptuous lunch spread ensued soon after and concluded with a therapeutic shopping session.



A group shot before embarking on the enriching learning tours.





Let the durian feast begin!







Happy faces before digging in to a sumptuous lunch.

## Service Compliments Thankyout We are always at your service

Dear Sheena and your team,

I would like to thank everyone in your team for making my wedding event a successful and meaningful one.

All my guests mentioned to me that the food is very good and delicious. The decorations are nicely designed and they had fun at the event.

The banquet captain Prem and service staff have done a great job in providing very good service for my family and my guests as well.

Last but not least, I really appreciate all the things that you have done and prepared for me.

I would definitely recommend your service to my friends.

Thank you very much!

WeiGuang

Our Ministry had our MSF Day held at Orchid Country Club on 20 July 2017. It was a successful event with the valuable help rendered from your team including Sheena Ooi, Rudy, Tyron and Azman.

- (i) Sheena was prompt and efficient in catering to our enquiries and logistic requirements. She would try her best, within her limits, to address our needs.
- (ii) Rudy was responsive when we sought his urgent assistance to rearrange the seating arrangement before the event commencement. He and his helper were swift in making the required changes despite the short turnaround time.
- (iii) Tyron has been very helpful in providing his guidance and support at the AVA room. He further stayed back after his working hours to meet my team to understand our needs. This helped to ensure successful execution of the programme
- (iv) Despite the minor hiccup on inadequate provision of lunch for our 900 staff, Azman was quick in addressing the situational concerns by getting his food and beverages' team to quickly replenish the food.

Your team impressed us with their professionalism in attending to our requests and responding to situational needs. We look forward to possible working opportunity with your team in future.

Thank you. Senior Assistant Director (Operations and Service Capability Branch) Dear Karen.

Thank you very much for the arrangement for our John Deere Field Day

We are very pleased and happy on the set-up and arrangement provided by you and your fellow colleagues (Banquet & AV) from OCC.

Without your professional help and good customer service, things will not be as smooth. It has been a successful day for us.

We look forward to hold more events in your Club premises in the near

Zac Ang Wei Lun Guest

Akmal is an extremely professional and inspiring personal trainer. He has profound knowledge and a caring attitude. Recognising my advanced age and frail health, he customised a wonderful & invigorating routine to boost the recovery of my weak areas. Forwarding a printed text of all the steps of the exercise showed greatly what a passionate and caring trainer he is. He has given me much confidence and hope on achieving a healthy and fit body.

Keep up the excellent work Akmal!

Wong Siow Lan OCC Member

Zaina - Your attitude rocks! I am glad you were the one who helped me during my booking and stay at OCC. Your can-do spirit is infectious!

Thanks Gopal in your assistance with bunker pool jacuzzi timing adjustments. I really appreciate both your help. Thank you!

OCC Member

Need your help to extend a word of thanks to Captain Prem and Joseph for their assistance during our pre SDC on 5 August 2017. They have been attentive to our needs throughout the conference, and they were ready to help us even as we made some changes along the way. Appreciate their help at our event!

HSEU





## RANGE CARNIVAL @ Orchid Country Club 4 & 5 Nov 2017 (Sat & Sun) 11am-6pm









### 11am - 6pm

- Golf Equipment & Apparel Bazaar
- Pan-West Golf Club Demo & Equipment Sale
- Phil Brew Golf Academy Recruitment Special
- OCC Individual Golf Pro Demo
- Nearest The Pin Challenge By PING
- Novelty Challenges at Bay 37

### 3pm - 4pm

- FREE Personalised Leather Keychain
- FREE Muah Chee snacks

### 4pm - 5pm

Phil Brew Golf Academy Pro Demo at Bay 117 & 118

- FREE 15-min one-on-one Golf coaching
- Short game & Trick shots demonstration

### OCC Individual Golf Pro Demo at Bay 21 - 24

- FREE 15-min one-on-one Golf coaching
- Short game demonstration

### 4pm

Lucky Draw at Driving Range Car Porch

### Stand a Chance to Win Fabulous Prizes & MORE!

- One year Term Golfing Membership from Palm Springs Golf & Country Club @ Batam
- Green vouchers from OCC, Palm Springs and Tering Bay
- Golfing package from Padang Golf Sukajadi (Batam)
- HAACH Ladies Dream or Gentlemen's Retreat Classic **Facial Treatment**
- Natural Healings Trigonal Chiropractic Care Treatments

### TaylorMade Promotions:

- Buy any M1 Driver and receive
- a FREE M1 Fairway or Rescue! Purchase any M Family Irons and receive a FREE flextech golf bag

"Bring A Friend" Lesson Promotion From 11am - 6pm, sign up lessons

for 2 pax at the price of 1 pax.



Event programmes are subject to change without prior notice. Terms & Conditions apply.